

On March 11, 2020, the World Health Organization declared COVID-19 a global pandemic. BMA America, Inc. is closely monitoring the COVID-19 situation and continues to follow strategies and measures recommended by the Centers for Disease Control and Prevention (CDC) and public health departments. The CDC has information on its website at <a href="https://www.coronavirus.gov/">https://www.coronavirus.gov/</a> that provides the latest information about COVID-19. The COVID-19 pandemic has had an unexpected and profound impact on all of our daily lives and our businesses. COVID-19 has changed a lot about the way we at BMA America, Inc. ("BMA" or "we" or "our") do business and the ways in which we interact with our customers.

Along with the safety of our employees, our priority is to continue providing our customers with essential After Sales Services safely. All After Sales Services assignments are subject to and contingent on the following conditions:

- 1. At the time of the scheduled assignment there are no entry, exit, or travel restrictions or sealed borders in Buyer's country, state, and/or locality and/or the After Sales Services site's country, state, and/or locality.
- 2. At the time of the scheduled assignment there are no exit or travel restrictions in the United States and/or the state of residence of our personnel to your country, state, and/or locality and/or the After Sales Services site's country, state, and/or locality.
- 3. At the time of the scheduled assignment there are no travel restrictions in any transit country, state, or locality.
- 4. Buyer has implemented additional health and safety measures at the After Sales Services site to prevent COVID-19 infection of our personnel in compliance with public health agency recommendations for preventing the spread of COVID-19. Buyer must send a copy of such health and safety measures to us for review and approval no later than five (5) business days before the scheduled start of the assignment. Failure to provide and/or obtain our approval of such measures may result in the postponement, delay, or cancellation of the assignment.
- 5. At the time of the scheduled assignment there is no requirement or reason to believe that BMA personnel will be subject to, placed into, or required to quarantine after entry into Buyer's country, state, or locality, entry into the After Sales Services site's country, state, or locality, and/or re-entry into the United States or the state of residence of BMA personnel.
- 6. At the time of the scheduled assignment there are no similar circumstances which would or could prevent the safe entry, exit, and/or stay in your country, state, or locality, the After Sales Services site's country, state, or locality, the United States, or the state of residence of our personnel.

Charlotte, June 2021